

Van Atta's Greenhouse and Flower Shop

Plant Warranty

Trees and shrubs: 1 year or June 1st of the following year. Excluding Rhododendron, Azaleas, Pieris, Roses, and Butterfly Bush.

Perennials: November 30th of the purchase year

Annuals: No warranty

House Plants: 30 days from date of purchase

Plant material that is stressed or struggling is not covered under the warranty. Please call (517-339-1142) before bringing a plant back, many times there is a simple remedy for the problem.

To return merchandise please have the following:

1. The plant (dead or alive)
2. Your original receipt
3. Warranty card if returning a tree or shrub

Conditions:

1. Re-saleable plant material returned unplanted in the original container within 5 days of purchase is eligible for a refund.
2. Warranty covers the purchase price.
3. **Non-saleable material will be issued a store credit.**

Exclusions:

1. Acts of God: frost, hail, lightning, etc.
2. Trees, shrubs, and perennials that have not been planted in the ground.
3. Damage from insects, mammals, or disease.
4. Items discounted 40% or more are not cover by the warranty.
5. Mechanical damage from lawn mowers, weed trimmers etc.
6. Labor and delivery is not covered under the warranty

7. Purchases made on wholesale accounts

Items **Not** covered under the one year warranty.



The following plants, which require more care in selecting the proper site and overwintering, are guaranteed through the end of November of the year of purchase.

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|--|---|
| <input type="checkbox"/> <i>Azalea</i>
Evergreen type | <input type="checkbox"/> <i>Rhododendron</i> |
| <input type="checkbox"/> <i>Buddleia</i>
Butterfly Bush | <input type="checkbox"/> <i>Rosa</i> Rosebush |
| <input type="checkbox"/> <i>Pieris</i> Andromeda | |

